

BALCONES CREEK RESIDENTS TRASH & RECYCLING SERVICE DAY CHANGE

Dear Valued Customer:

Republic Services is continuously looking for ways to improve our service delivery to all of our valued customers. We can improve our service to the community by changing the THURSDAY RECYCLING collection day at your location **TO MONDAY!**

In order to continue to provide you the highest quality service, your **TRASH AND RECYCLE** service day will be serviced on the same day **MONDAY**!

Your last THURSDAY recycle service day will be on **THURSDAY**, **January 6**th and then the **new trash and recycling service day will begin on** <u>MONDAY</u>, **JANUARY 10**th.

Your MONDAY trash service day will STAY THE SAME ON MONDAYS!

We will then continue your trash and recycling service once per week on your new service day, MONDAY from that point forward.

NEW SAVINGS BENEFIT!! What does this mean for you?

Your new quarterly rate will be \$60.00/quarter plus tax, NO ADDITIONAL FEES! Also, to begin January 1, 2022.

We have enjoyed this new partnership over the last several months and look forward to being able to continue that relationship for many years to come.

We hope this change will not cause you any inconvenience. If you have any questions, please call our customer service department at 210-304-2700 or you can reach out to the local San Antonio office at SAHOA@republicservice.com.

Thank you Republic Services